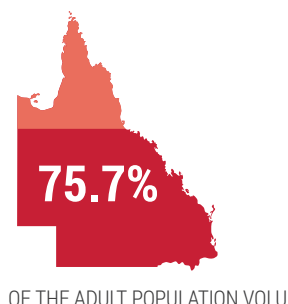


STATE OF VOLUNTEERING IN QUEENSLAND 2021

KEY FINDINGS

Characteristics of volunteering in Queensland in 2020

3 MILLION PEOPLE



OF THE ADULT POPULATION VOLUNTEERED IN 2020

900.4
MILLION
VOLUNTEER HOURS

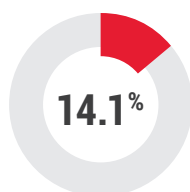


HOURS/MONTH

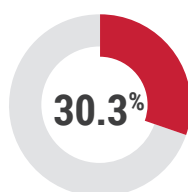
5.7

HOURS/WEEK

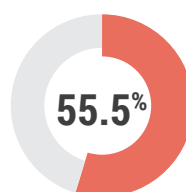
AMONG QUEENSLAND VOLUNTEERS, IT WAS FOUND THAT:



Volunteered exclusively in formal settings with volunteer-involving organisations (not-for-profit, government and private sectors)



Of volunteers donated their time exclusively in informal contexts



Volunteered both formally and informally

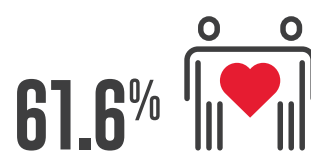
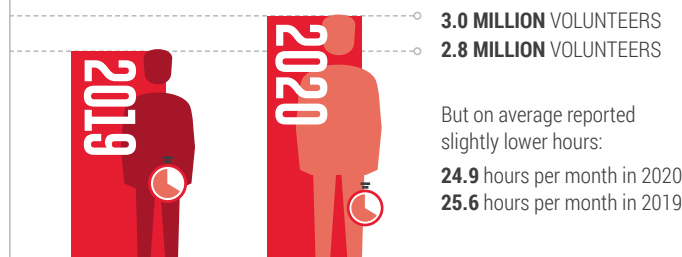


Almost half volunteer in their local community



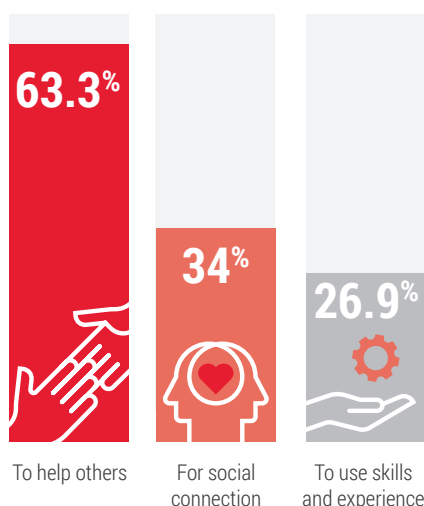
Over one quarter volunteer from home/online

MORE PEOPLE VOLUNTEERED IN 2020 COMPARED TO 2019:



Of people directly helped an individual (e.g. a neighbour or client of a charity)

QUEENSLANDERS WERE MOTIVATED TO VOLUNTEER IN 2020:



BARRIERS TO VOLUNTEERING IN 2020 INCLUDED:



No time (family/work commitments)



Health reasons

Volunteer-involving organisations were supported by a wide variety of volunteers

74.9%

WORKED WITH VOLUNTEERS OVER 65 YEARS OLD

70.3%

WORKED WITH VOLUNTEERS WHO EITHER ARE NOT WORKING OR ARE NOT WORKING FULL-TIME

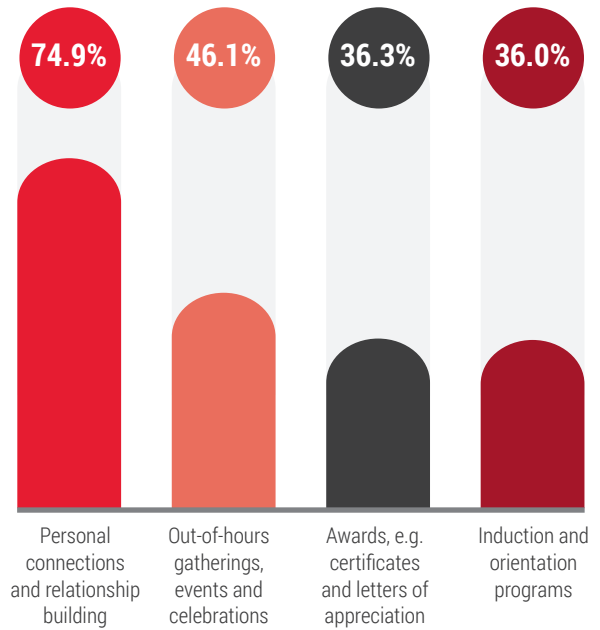
69.6%

WORKED WITH VOLUNTEERS WHO ARE WORKING FULL-TIME

The most frequently cited strategies organisations used to **recruit volunteers** was to personally approach participants, members and their networks.



Key motivational factors associated to **volunteer retention**



30.3%

Of organisations indicated they used reimbursement of volunteers' expenses to **motivate or retain volunteers**

27.4%

Saw a drop in the level of **volunteers claiming expenses** across the last three years

\$84 BILLION

The **cost benefit ratio** for volunteering in Queensland in 2020 was 4.1:1. For every dollar invested approximately \$4.10 is returned.



Individual volunteers report spending approximately **\$1,600 on their volunteering** in 2020...



... with only **11.4% reimbursed** an average of **\$182.16**.

\$37.1 BILLION IN 2020

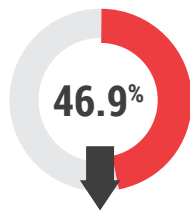
The cost to replace the labour of **Queensland's volunteers** in 2020 would have been approximately **\$37.1 billion**



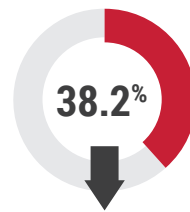
Of organisations have seen an **increase** in the need for **volunteer training** across the last three years



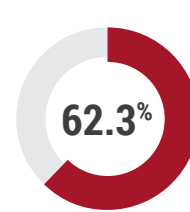
Organisations have seen an **increase** in the **desire of people to volunteer** occasional, as opposed to regular, hours across the last three years



Of organisations have seen a **decrease** in companies wanting to **volunteer employees' time and skill** across the last three years



Of organisations have seen a **decrease** in the number of **people who want to volunteer**



Of organisations predicted they would have the **same or more volunteers** in three years' time